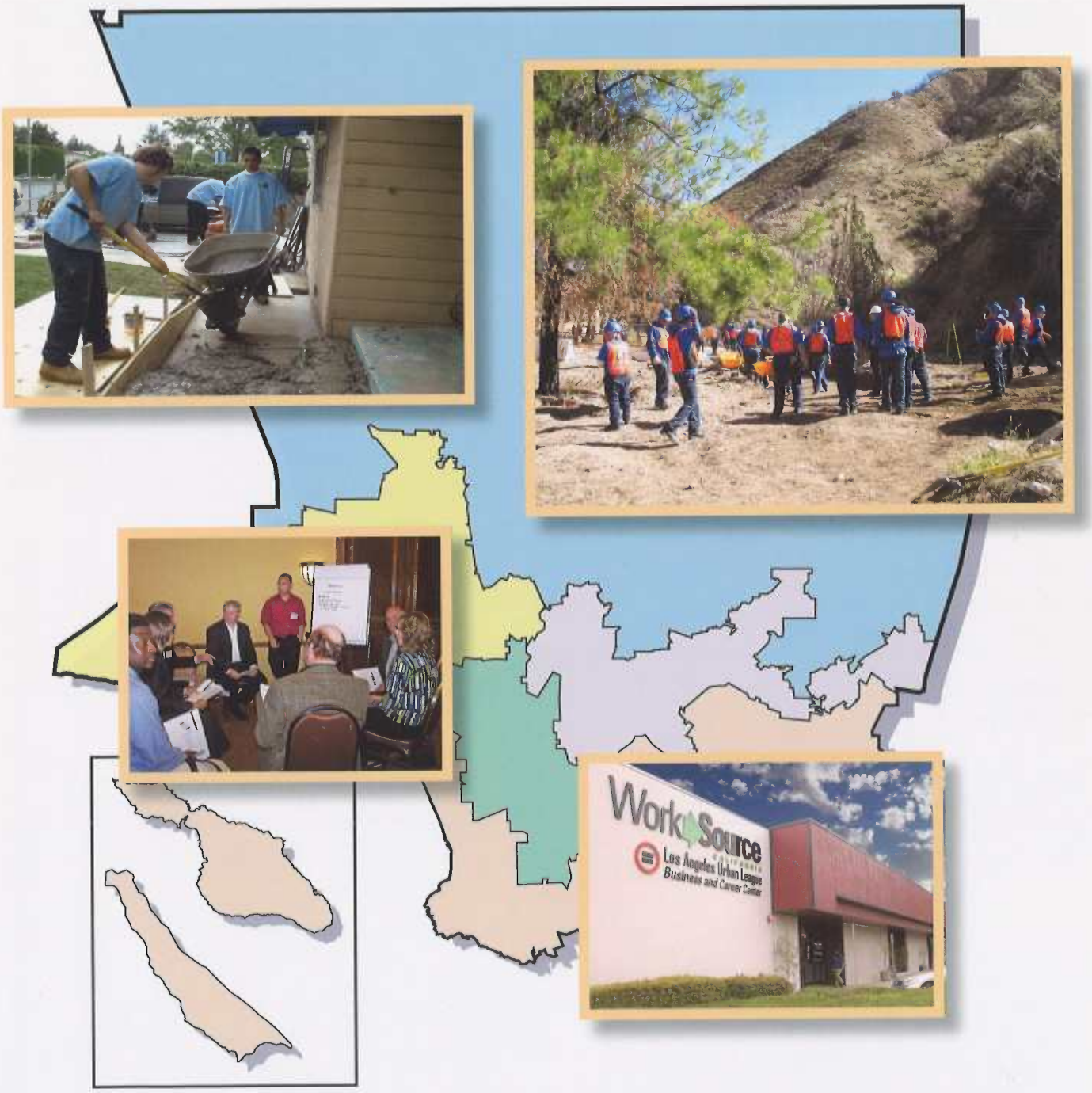
WorkSource CALIFORNIA

Building Business and Careers



Los Angeles County Workforce Investment Board

Meeting Workforce Needs

A Year In Review

FY 2007-08 Annual Report

Los Angeles County Board of Supervisors

Left to right:
Zev Yaroslavsky, Supervisor, Third District
Gloria Molina, Supervisor, First District
Don Knabe, Supervisor, Fourth District
Mark Ridley-Thomas, Supervisor, Second District
Michael D. Antonovich, Supervisor, Fifth District

William T Fujioka
Chief Executive Officer

Los Angeles County Community and Senior Services

Cynthia D. Banks
Director

Josie Marquez
Executive Director

Workforce Investment Board Officers

Dr. Dennis Neder, Chair

Fred Smith, Vice Chair

Paul Kral, Secretary

Mayor John Addleman, Treasurer

Message from the Chairman

"We're being forced to cut back. I'm sorry, but we have to let you go."

Those words have greeted far too many Americans this past year. We've all seen the numbers and they're staggering. At this writing, our unemployment rate is 11 percent and expected to go even higher. The problem is that numbers alone don't tell the whole story. Anyone who has ever lost a job knows this isn't just a financial crisis; it's an emotional one too.

The news, however, isn't all bad. As Chairman of the Los Angeles County Workforce Investment Board, I'm in constant awe of the creative, dedicated people who have worked with a set of numbers that tell a more positive story:

- ***Hundreds*** of enthusiastic, motivated, hard-working people who reach out to build far more than just tomorrow's workforce, but tomorrow's economic security.
- ***Thousands*** of new jobs found and filled by talented men and women.
- ***Millions*** of dollars focused directly into making better lives for those who are touched by our programs.

These are certainly impressive numbers, but the most important number is "***one***:"

If you're the employer with mission-critical positions to fill, hiring that ***one*** person can make the difference in staying profitable (or even afloat).

If you're the job seeker, finding that ***one*** career that protects your home and provides for your family is what counts.

If you're an elected official, passing that ***one*** piece of critical legislation will open doors in your community and ensure a more prosperous future.

If you're a service provider, making that ***one*** connection between job applicant and employer gives you the satisfaction that your efforts do bear fruit.

If you're a member of the WIB staff, building that ***one*** bridge between opposing interests will help to reach your mutual goal.

If you're a WIB Board Member, reaching that ***one*** decision will establish policies that change lives.

Of course, each ***one*** is the result of numerous histories woven from the threads of complicated stories and choices and decisions and outcomes. In the end, each tells its own story of that ***one*** thing that made a difference.

As you read through the following pages, you will encounter not just numbers, but the stories of the ***ones*** behind the numbers. This report weaves a tapestry of numbers and stories that tells the tale of a year full of changes, unknowns and questions, and not a few answers. Each of these answers becomes the question – and foundation – for the ***ones*** we will weave and tell next year.

My ***one*** hope, then, is that these numbers and stories will touch your life and help you succeed at finding and embracing the ***ones*** in your own life that deserve your attention.

Best regards,

Dr. Dennis W. Neder, Chairman

This Report is Dedicated to the Memory of Mrs. Nadia Powers

The Los Angeles County Workforce Investment Board warmly dedicates this FY 2007-08 Annual Report to the memory of Mrs. Nadia Powers for her tireless efforts and contributions to the Board. She served on the Board since its inception in April 2000, up to her passing on April 13, 2008. As a member of the Executive Committee and chair of the Certification and Quality Committee, she was instrumental in setting and ensuring the high standard of excellence throughout the WIB's service delivery system.

Mrs. Powers was a dedicated volunteer and strong advocate for the disabled and the disenfranchised; her disability served to strengthen her commitment to improve the lives of others. For many years, she participated on several boards and commissions including the Los Angeles County Commission on Aging, Los Angeles County Commission on Disabilities, Access Services, Inc., MTA Access Advisory Committee, and the Los Angeles City Advisory Council on Disabilities. She was the Founder and Chair of the UCLA Legal Society on Disability.

Mrs. Powers is remembered for her passionate and tenacious commitment in all her undertakings.

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Mission Statement

The Los Angeles County Workforce Investment Board (WIB) provides leadership by engaging public and private stakeholders to collaborate in advancing the economic health of the region.

Purpose

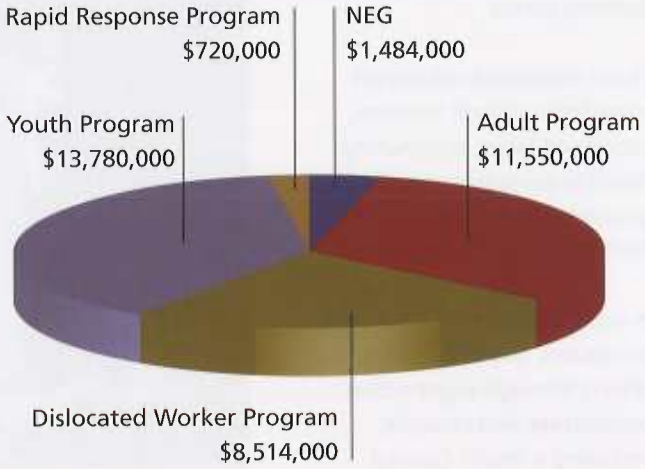
The WIB, in partnership with the Los Angeles County Board of Supervisors and fully certified by the State through December 2010, has provided leadership since 2000 for the delivery of employment and training services administered by Community and Senior Services (CSS) under the Federal Workforce Investment Act (WIA). The third largest WIB in the country, the Los Angeles County WIB is mandated by federal law to make key policy decisions affecting the local workforce development system, and to identify and certify WorkSource California Centers in Los Angeles County.

By administering and monitoring the distribution of federal WIA funds, the WIB supports WorkSource Centers and other local programs and services that benefit businesses in Los Angeles County, adult and youth job seekers, dislocated workers, and the disabled community.

The Workforce Investment Act (WIA) was designed to create a universal access system of one-stop career centers that connect workers to training and employment services and assist businesses in accessing a properly trained and skilled workforce.

WIB Administered Revenues

FY 2007-08 WIA funding and National Emergency Grants (NEG) for Los Angeles County Workforce Investment Area



Strategic Plan Overview

The WIB comprehensive strategic plan commits us to:

1. ***Engaging*** purposefully with elected officials at all levels of government.
2. ***Identifying*** and meeting workforce needs in key industry sectors/clusters.
3. ***Providing*** leadership on workforce issues by persuading public and private stakeholders to become partners in advancing the economic health of the region.
4. ***Reporting*** on "goals" versus "actual" performance for placements, average wage paid, and number of people trained; and analyzing customer satisfaction, industry, cost effectiveness, economic impact and comparative data.

Meet the L.A. County Workforce Investment Board

The WIB is made up of 45 volunteer members appointed by the Los Angeles County Board of Supervisors with 51% of the membership representing the business sector.

These dedicated volunteers come from private business, organized labor, community-based organizations, and local government and educational bodies.

In order to effectively carry out its mission, the WIB fulfills its efforts through eight active committees and councils, including a Youth Council.

Dr. Dennis Neder*
WIB Chair

Fred Smith*
WIB Vice Chair &
Vice Chair, Finance Committee

Paul Kral*
Secretary

Mayor John Addleman*
Treasurer &
Chair, Finance Committee

Ted Anderson* (not pictured)
Chair, Mature Worker Council &
Vice Chair, Intergovernmental Relations Committee

Douglas Barr (not pictured)

R. Vance Baugham

Larry Caldwell (not pictured)
Vice Chair, Youth Council

Corde Carrillo* (not pictured)
Chair, Certification and Quality Committee

C. Joseph Chang

Wan Chun Chang

Shomari Davis

Richard Dell

Michael Dolphin

Luther Evans (not pictured)

Jerry Gaines*
Chair, Intergovernmental Relations Committee

Tom L. Gutierrez

Irshad Haque*

Kirk Kain

Gary L. Kay

Fred Larkin

Stan Lee (not pictured)
Vice Chair, Certification and Quality Committee

Joyce Louden
Vice Chair, Business Services/ Marketing Committee

George Luk (not pictured)

Dr. Sheryl Monaughan

Richard Nichols*
Immediate Past Chair;
Chair, Business Services/Marketing Committee; Vice Chair, Bylaws and Nominations Committee

Mike Patel*
Chair, Bylaws and Nominations Committee

Meredith Perkins

Dr. Boris E. Ricks

Honorable Frank Roberts*

Helen Romero Shaw

Laurel Shockley*

Paula Starr

Ruben R. Trejo

Salvador R. Velasquez

Ross E. Viselman, J.D.

Delvin "Del" Walker*

Beverly Ann Williams*
Chair, Youth Council

Dr. Rex J. T. Yu,
Vice Chair, Mature Worker Council

Josie Marquez
Executive Director

** Member, Executive Committee*

Collaborative Partners

The WIB is pleased to count among our ***working partners***:

- City of Los Angeles WIB
- Foothill WIB
- Pacific Gateway Workforce Investment Network (Long Beach)
- South Bay WIB
- Southeast Los Angeles County (SELACO) WIB
- Verdugo WIB

In addition, we work closely with:

- Los Angeles County Economic Development Corporation
- Los Angeles County Department of Military and Veterans Affairs
- State of California Departments of Employment Development and Rehabilitation
- Community College District
- Los Angeles County Department of Public Social Services
- Los Angeles County Office of Small Business
- Goodwill Industries of Southern California
- Los Angeles Job Corps
- Labor unions

Working together we can continue to meet the many increasing challenges facing the business community, assist those individuals seeking employment in a fragile economy, and provide mutual assistance in business cultivation and retention activities.

Overview of Los Angeles County's Diversity

The growing population of Los Angeles County resembles a microcosm of the world. The county's culturally diverse communities are as unique as the populations calling them home; and while this diversity presents challenges, it is what makes Los Angeles County like no other place on earth. As they assist individuals to transition to the working world, our WorkSource Centers strive to be language specific, including instruction in English as a Second Language.

POPULATION (2008)

Total in Los Angeles County*	10,347,437
Largest City (Los Angeles)	4,045,873
Smallest City (Vernon)	95
Living within cities (88 cities)	9,271,772
Living in unincorporated areas	1,092,078

Source: California Department of Finance
*July 2008 estimate; others are January 2008

ETHNIC MAKEUP (2000 CENSUS U.S.)

Hispanic	44.6%
White	31.1%
Asian	12.3%
Black	9.7%
American Indian	.5%
Pacific Islander	.3%

We are already anticipating that the next census in 2010 will show even more changes in the population—not only in actual numbers but also in ethnic makeup. The Los Angeles County WIB is committed to being responsive to those changes, not only for the current generation, but for the next generation as well.

WIB PROGRAMS AND SUCCESSES

The WIB administers the WIA Adult, the WIA Dislocated Worker, Rapid Response, National Emergency Grant, and Youth Programs. With the recent downturn in the economy, demand for the services our programs provide is increasing. Whether businesses are downsizing or expanding, or whether individuals are seeking their first job or changing careers, WIB programs are committed to providing resources that have a positive impact on employer and employee alike.

WIA FUNDING BY SUPERVISORIAL DISTRICT (SD)

PROGRAM	SD1	SD2	SD3	SD4	SD5
Adult	$ 5,641,000	$ 1,921,000	$ 825,000	$ 1,175,000	$ 1,988,000
Youth	$ 7,212,000	$ 2,757,000	$ 334,000	$ 815,000	$ 2,662,000
Dislocated Worker	$ 3,497,000	$ 1,417,000	$ 639,000	$ 962,000	$ 1,999,000
Rapid Response	$ 296,000	$ 120,000	$ 54,000	$ 81,000	$ 169,000
Incentive Funds	$ 24,000	$ 9,000	$ 3,000	$ 4,000	$ 10,000
TOTAL	$ 16,670,000	$ 6,224,000	$ 1,855,000	$ 3,037,000	$ 6,828,000

WIA Adult Program

The WIA Adult Program provides services to adults aged 18 and older. The goal of the Adult Program is to assist clients in achieving self-sufficiency by providing access to Core, Intensive, Training, Placement, and Post Follow-up Services through the WorkSource system and its partners.

Depending on their eligibility, clients enrolled in the Adult Program may receive:

- *Core services*: initial assessment, job search, placement assistance and career counseling. This is available to all adults.
- *Intensive services*: in-depth assessment, counseling, career planning, and pre-vocational services. This is available for unemployed individuals unable to obtain jobs through core services or employed individuals needing additional training services to reach self-sufficiency.
- *Training services* are also available for those who meet intensive services eligibility but are unable to obtain employment through those services.

For FY 2007–08, the WIA Adult Program Contractors exceeded their planned enrollments, placements, exits and training numbers by 12–79%.

- 1,707 participants enrolled, exceeding planned enrollments by 16%.
- 1,156 placed, exceeding planned placements by 16%. Average cost per placement was $6,911.
- 1,360 successfully exited, exceeding planned numbers by 12%.
- 371 trained, exceeding planned training goals by 79%.

WIA Dislocated Worker Program

The WIA Dislocated Worker Program provides services to individuals who have been terminated or laid off, or have received a notice of termination or layoff from employment. The goal of the Dislocated Worker Program is to assist clients to re-enter the workforce by providing a menu of services. As in the Adult program, clients are provided access to Core, Intensive, Training, Placement, and Post Follow-up Services.

The following stories each illustrate ***one*** of the Program's successes.

DISLOCATED WORKER PROGRAM CONTRACTORS:

- 1,215 participants enrolled, 16% more than planned.
- 726 placed, representing 110% of the planned number. Average cost per placement was $8,701.
- 876 exited, representing 111% of the planned amount.
- 346 trained, representing 211% of the planned amount.

MINETTE E.

A CalWORKs participant deemed ready to enter vocational training, Minette E. was referred by her County Social Services Program Case Manager to the Central San Gabriel Valley WorkSource Center in July 2008. After having a child at age 19, not completing high school and not receiving financial support from her child's father, she had many challenges to overcome. However, determination and a desire to provide for her daughter's future inspired her to push herself daily and participate in CalWORKs, with the goal of getting gainful employment through training.

During WIA Orientation and Enrollment it was apparent that Minette E. was anxious to start school to be a Certified Nursing Assistant and Home Health Aid. This was something that she always wanted to do and now found the time and support to accomplish her short-term goal. Once she began school it became tough, but she persisted, keeping her counselor informed of her progress. By using self-motivating techniques that centered on developing faith and her desire to provide for her child, her attitude improved daily. She even became the unofficial class motivator for her fellow students by always focusing on the positive aspects of life.

On August 25, Minette E. successfully completed her training with a grade average of 95% and began seeking employment with the assistance of her school and the WorkSource Center. On October 3rd her dream came true, as she was offered a full-time position as a Certified Nursing Assistant at a local convalescent care center. Now back in the workforce, she is on the way to meeting her next dream of eventually becoming a Registered Nurse.

BENNIE

When Bennie became a member of the Professionals Plus Group at the WorkSource Antelope Valley One-Stop Career Center, he had such an infectious smile and bubbly personality that it was hard to believe he was out of work. He had been commuting 100 miles a day to his job as a Training Sales Director when he lost his job on May 1, 2008. Shortly after Job Club orientation, he joined the leadership committee, always giving advice and support to other members. After a brief stint in training for insurance sales, which he realized wasn't for him, he returned to Job Club in October 2008 to reconnect and network.

On October 15 while applying for another position, he received a call from Select Staffing which had reviewed his resumé on CalJOBs and called him for an interview. On October 17, he accepted the position and was hired as a full-time sales manager, earning $34,000 per year plus commission based on the branch's performance. "I commuted 100 miles a day, now my commute is only 30 miles a day," Bennie says, adding that "I am still driving from Mojave to Acton and Littlerock, but I'm happy. I have to market to customers to see if they will use temporary services. It's fun knocking on doors."

Bennie continues to network with Job Club members, even recommending some to potential employers. In addition, he became a member of the WorkSource Center's Employee Advisory Council that meets on a monthly basis to formulate ideas on creating a cohesive employer network for the Antelope Valley.

"You just have to be persistent, and it helps if you have the right attitude," remarks Bennie.

GILDARDO R.

Gildardo R. came to the Central San Gabriel Valley WorkSource Center in El Monte seeking employment services after his release from state prison. A parolee living on $221 general relief, he was looking for a better life. Because he had previous experience as a welder, his counselor recommended that he obtain the necessary certification to get a job as a welder. After the Center advised Social Services of his enrollment in WIA, he was approved by his caseworker to enroll in training, which allowed him to continue receiving benefits, including the necessary bus passes.

After completing his training at Tri-Community Adult Education, he received his certificate as a welder and was employed in March 2008. As of November 2008, he is still employed and seeking the Los Angeles County Certification that would make him eligible to obtain a higher paying job. He has purchased a car, stayed off drugs and was released from parole. The Center is very proud that he was able to overcome his barriers to employment by obtaining his certificate. He is well on the way to self-sufficiency.

Success stories such as those of Minette, Bennie and Gildardo validate how much impact ***one*** piece of legislation – the Workforce Investment Act – can have on so many lives, making a difference, ***one*** person at a time.

Rapid Response

When a company decides to reduce its workforce, it is a traumatic upheaval for both the employer and the employees. The economic consequences may be widespread. To lessen the impact, the U.S. Department of Labor and State and local officials have designed a system to assist businesses faced with downsizing and closures and to help workers learn about available resources such as how to find new jobs and obtain training for new careers. Locally, this system is known as **WorkSource California – Rapid Response!**

The Rapid Response team includes: Layoff and Workforce Development Specialists, WorkSource/One-Stop Center Representatives, labor unions (when applicable), and the Employment Development Department (EDD).

In FY 2007–08, 112 companies received Rapid Response services. Of these companies:

- 70 issued Worker Adjustment & Retraining Notification (WARN) notices. The other affected companies did not issue WARNs.
- Of the 7,127 employees affected, 3,548 availed themselves of Rapid Response services.

With the current downturn of the economy, companies are continuing to contact the WIB for assistance.

HOW RAPID RESPONSE WORKS

Recently, LA Works received a WARN notice from the WIB regarding the downsizing of Oldcastle Precastle of LaVerne and promptly set up a meeting. The company's Director of Human Resources was concerned about her longtime employees, many of whom were monolingual, and requested Rapid Response orientations in both English and Spanish. During the orientations, LA Works and EDD provided information on:

- Unemployment insurance
- How to utilize CalJOBs to find employment
- Labor market information
- Case management services and career counseling
- How to access free Internet services
- Resumé assistance
- Skills training
- Employment workshops
- How to locate WorkSource Centers

The following week, LA Works and EDD staff conducted workshops in "Resumé Writing," "Job Search Techniques" and "Interviewing Skills." After participating in the Resumé Workshops, most of the employees came away with a resumé to assist them in looking for work and utilized local resource centers to find employment listings.

Although times are challenging, a collaborative partnership like this will go a long way in providing necessary assistance to those businesses and individuals who have been affected.

National Emergency Grant

As a result of the October 2007 firestorms throughout Southern California, the Department of Labor approved a National Emergency Grant (NEG) for California that was designated for cleanup and restoration of the public areas damaged by the fires. To date, over $3 million of the $10 million allocation has been distributed.

The WIB contracted with several of the County's WorkSource Centers, which serve as the employer of record for the work to be done. The Centers sub-contracted with two offices of the California Conservation Corps. Currently, all work is being overseen by the San Gabriel Valley Conservation Corps (SGVCC).

During 2008, five areas in the County were restored to the original condition in the Santa Monica Mountains and the Angeles National Forest, allowing these areas to be re-opened to the public. Work continues in Bouquet Canyon in the Forest areas above Santa Clarita. Not only did the natural environment benefit by the NEG program, but the lives of many workers were given a boost as well.

NATIONAL EMERGENCY GRANT NUMBERS:

- Over 160 long-term unemployed workers participated
- Primarily between ages 18-30
- Temporarily working up to 1066 hours or six months
- Or, earning $12,000 in wages (whichever comes first)
- Receiving CPR training
- Learning techniques for tree planting and landscaping
- Gaining valuable experience to put on their resumés

NEG participants performing erosion control and preparing to move up the trail in fire-ravaged Bouquet Canyon.

Danny Oaxaca, Executive Director, San Gabriel Valley Conservation Corps., Rene C., and Angelina Garcia, MSW, SGVCC

RENE C.

Rene's grandfather was a Zoot Suiter and his father a former gang member. When Rene became a gang member at 13, he joined the third generation of his family to pledge "street loyalty." After losing his two older brothers to gang warfare, Rene vowed to seek revenge. Though he gained respect on the street for his actions, at age 15 Rene was facing 65 years to life of incarceration. However, after becoming a father at age 16 and spending several years behind bars, Rene changed his mind-set. During this time, he obtained his high school diploma and started to mentor others. Even though charges against him were severe, he was granted an early parole due to his exceptional progress. However, the Parole Board cast doubt on his chances for success and questioned whether he could stay on the right track. Rene's early passion for revenge was transformed into a passion to stay positive and prove to the Parole Board that he would indeed succeed.

As one of the many conditions for parole, Rene was put in contact with counselor Angelina Garcia, MSW, first through Prototypes-Project Youth Embrace and later with the San Gabriel Valley Conservation Corps (SGVCC). In April 2008, Rene applied to the NEG program at the El Monte WorkSource Center to see if he was eligible to participate in SGVCC's conservation program. After his application was approved, he participated in a local erosion control program for six months, planting hundreds of plants. His work ethic was his shining star, so the SGVCC brought him back as a crew leader for two months. On November 17 he was promoted to Supervisor over seven crew members between the ages of 18-24.

While working Mondays through Thursdays, on Fridays Rene enrolled in a Community Counselor Certification program through Southern California Counseling Center in Los Angeles, in hopes of working with at-risk youth. On November 22, he graduated from the program, proudly attended by members of his family and his counselor, Angelina Garcia.

Now 21, Rene feels very fortunate to have his support system in place. "I am grateful that the door was open to me to walk through," Rene says, adding, "It's easy to be a gang member. This life is hard but I will strive to be the best person that I can be for my children, my mother, and, most important, to be true to myself."

Danny Oaxaca, Founder/Executive Director of SGVCC, observes that, "Youth don't care what you know until they know that you care."

Rene C. is *one* person who joined the San Gabriel Valley Conservation Corps through the NEG program. His story inspired members of the WIB.

WIA Youth Program

The Youth Program prepares youth between ages 14–21 for postsecondary educational opportunities of employment, linking academic and occupational learning. Programs include tutoring, study skills training, and instruction leading to completion of secondary school (including dropout prevention), alternative school services, mentoring, paid and unpaid work experience—such as internships and job shadowing—occupational skills training, leadership development, and supportive services. Participants also receive guidance, counseling and follow-up services.

THE WIA YOUTH CONTRACTORS:

- Enrolled 2,833 youth, 102% of their planned amount.
- Trained 39 participants, representing 105% of their planned amount.
- Placed 328 youth, 64% higher than planned.

NANCY F.

A high school dropout employed at McDonald's, Nancy was deeply affected by her brother's debilitating stroke. Because her mother had to leave her job to take care of her son, Nancy decided she would move back in with her mother in El Monte and go back to school. She visited schools around the El Monte area that offered Certified Nursing Assistant Training, and settled on Technical College, which referred her to the El Monte Youth Program. On her first visit in July 2008, Nancy and her counselor discussed her desire to enter the nursing profession, and her counselor emphasized the importance of getting a high school diploma. Taking her counselor's advice, Nancy decided to enroll at Hacienda La Puente Adult Education, where she would be able not only to study Certified Nursing, but earn her high school diploma as well.

Nancy participated in all seven Youth Center workshops from Resumé Writing to Mock Interviews. She has a well-organized portfolio and, according to her counselor, is "truly enthusiastic about what her future might hold." In addition, Nancy continues with her employment at McDonald's, only now as a Shift Supervisor attending Supervisor Training.

She has stayed in contact with the Youth Program and brings her brother along for visits.

The story of Nancy F. illustrates the complicated circumstances that can lead ***one*** person to seek WIA-funded services and choose to change her life for the better.

WIB COUNCILS AND COMMITTEES AT WORK

The WIB operates eight active committees and councils, whose members are drawn from both the public and private sectors, and represent WIA-mandated partners.

Following are highlights of key activities this past year.

Certification and Quality Committee—WorkSource Centers

Corde Carrillo, Chair

One of the responsibilities of the WIB is to certify Los Angeles County's WorkSource Centers. As part of their certification and re-certification process, WIB's Certification and Quality Committee applies Malcolm Baldrige-based quality standards to service delivery. Each WorkSource Center is committed to meeting standards of excellence and continuous process improvement in the quest to address clients' needs. The overall goal is to develop a high achieving, integrated, world-class WorkSource system that meets the workforce needs of County employers.

"The Certification and Quality Committee has been in the unique position to witness first-hand the dedication of the management and staff of the WorkSource Centers," says Committee Chair Corde Carrillo, adding "given our experience, I am optimistic that the WIB and our WorkSource Center partnership will be able to successfully overcome the daunting challenges to workforce development presented by the current economy."

In addition to utilizing WIA dollars, many Centers secure and leverage other program funds in order to maximize resources to provide employment-related services. For example, LA Works forms partnerships with local jurisdictions to provide job training opportunities through local programs that assist low-income residents with neighborhood beautification, housing and transportation.

Leveraged funds include neighborhood beautification dollars, Community Development Block Grant funds for housing rehabilitation, low-income home weatherization, transportation/dial-a-ride services, and eligible uses for the Governor's Discretionary Funds.

The photos on the following page tell the story of projects made possible by the partnership of WIB and the WorkSource Centers.

CONSTITUENTS SERVED AT LOS ANGELES COUNTY WORKSOURCE CENTERS FY 2007–08

PROGRAM	NUMBER
Youth	2,946
Adult & Dislocated Worker (initial and return visits)	488,914

PHOTO COURTESY OF LA WORKS

Youth workers participating in a home rehabilitation project.

PHOTO COURTESY OF LA WORKS

The final results of the home renovation demonstrating the success of leveraged funding.

Job seekers utilize resources at the WorkSource Centers that provide assistance in identifying employment opportunities.

Business Services/Marketing Committee

SPOTLIGHT ON BUSINESS

"If we assist business, we assist employees." — WIB Secretary Paul Kral

Richard Nichols, Chair

The WIB offers a variety of services to employers through the local One-Stop centers including:

- Applicant screening/referral
- Business closure assistance
- Customized training
- Enterprise zone tax credits
- Entrepreneurial training
- Job placement assistance
- Labor market information
- Training subsidies
- On-the-job training

Each of the following stories represents ***one*** shining example of how the WIB and the WorkSource Centers can have a lasting positive impact on businesses.

SOUTH VALLEY WORKSOURCE CENTER
THE HILTON GARDEN INN

In February 2008, Merlin Wan, Director of Sales for the Hilton Garden Inn, contacted the South Valley WorkSource Center's Business Services Representative to discuss the company's plan to open a new hotel in the Antelope Valley.

In April, the South Valley WorkSource Center staff discussed the ways they could assist the Hilton Garden Inn to launch its new facility. Initially, the staff planned to conduct a targeted recruitment fair to attract potential employees. Later, the staff determined the Center's monthly job fair would be the more productive alternative. The successful monthly job fair generated over two hundred applications from potential employees.

After hiring 41 employees, Hilton Garden Inn learned that, because of safety issues related to ongoing construction at the hotel, they could not hold their training. South Valley once again stepped in, offering to convert their conference room into a training center, allowing the Inn to conduct its three-week training course.

The Hilton Garden Inn opened for business in August 2008, thanks to the South Valley WorkSource Center's commitment to meeting the diverse needs of business in the Antelope Valley.

"South Valley did an awesome job in qualifying 100% of our staff, all of whom are still with us," said Miriam Arreola, Hilton Garden Assistant General Manager of Operations. She added, "They went above and beyond to assist and we are very grateful."

During FY 2007-08, the Business Services/Marketing Committee:

- Sponsored the Los Angeles County Business Intelligence Survey, conducted by the Los Angeles Economic Development Commission
- Provided Business Outreach/Job Development consultation services
- Identified and met workforce needs in key industry sectors/clusters (*See Page 16*)
- Convened "Meeting of the Minds" symposiums in the Antelope Valley (August 2008) and in the San Gabriel Valley (January 2009) (*See Page 21*)

SOUTHEAST AREA SOCIAL SERVICES FUNDING AUTHORITY (SASSFA)
SUPERIOR GROCERS, SANTA FE SPRINGS

In early 2008, Superior Grocers, an organization committed to hiring from within the local community, received SASSFA's assistance in finding quality applicants for one of its stores located in Pico Rivera. SASSFA provided hiring resources by setting up an office that provided one room for applicant processing and another for interviewing, enabling Superior Grocers to effectively establish corporate offices in Pico Rivera. SASSFA also conducted pre-screening services to provide candidates that could be a "good fit" for Superior Grocers. Together, SASSFA and Superior went through nearly 800 applications, leading to the hiring of about 100 employees.

Superior's Training and Development Supervisor commented on the high quality of the candidates, noting that the new hires were enthusiastic and eager to work and learn their job

duties. "SASSFA truly catered to Superior Grocer's needs," said Superior recruiter Roy Kim. "What a pleasant organization they were to work with."

INDUSTRY CLUSTER STUDY COMPLETED IN COLLABORATION WITH STATE OF CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)

This past year, the WIB's emphasis has been on addressing critical workforce needs in specific industry sectors and clusters within the workforce delivery system. In analyzing EDD data, nine clusters were identified with the greatest potential: tourism, tourism without motion pictures, high-tech, manufacturing, services, construction, aerospace, health, and biomedical technology. Further refinement of the data indicated that the greatest employment growth potential could be found by targeting 30 separate career paths within the construction, services, and health/bio-medical technology clusters. The WIB's business outreach and job development efforts are now focused on these three clusters and subset career paths.

In the months ahead, the WIB will be tracking current and projected employment opportunities within these three high-growth industry clusters, with the goal of recruiting and training a viable workforce to meet the needs of these industries.

In addition, the WIB has made a concerted effort to connect growing businesses in need of employees with our WorkSource Centers by contracting with Business Outreach/ Job Development Consultant Bennett Streb & Associates. In FY 2007-08, Bennett Streb contacted 4,000 businesses linked to four WorkSource Centers in the San Gabriel Valley region. By the end of 2009, all County WorkSource Centers will benefit from the strategies and outcomes resulting from this effort.

"In our changing times, identifying workforce needs is at the forefront," says Richard Nichols, Marketing and Business Services Chair. "Each time we put a business together with a new employee, we feel gratified that our efforts have made a difference."

Mature Worker Council

Ted Anderson, Chair

Senior citizens are our most valuable human resource. It is estimated that approximately 882,000 citizens aged 60 years and older currently live in Los Angeles County. As the baby boomer generation joins these ranks, the numbers will grow even higher, increasing demand for critical services.

The Los Angeles County WIB is the first in the nation to establish a Mature Worker Council dedicated to advocacy for the older worker and to address the continuum of services for the baby boomer generation. The WIB is looking at the following issues:

- Preconceived notions and misconceptions employers have about the mature worker.
- The need to educate both employers and workforce professionals on the assets the mature worker brings to the job.
- The need to assist mature job seekers to identify their strengths and market themselves to employers.
- The need to train the mature worker in computer and interpersonal skills.

Seeking out grant funding to enhance employment opportunities for older workers is uppermost in the mind of long-time WIB Commissioner, Ted Anderson, who created the Mature Worker Council. "I am pleased that government agencies such as the Department of Labor recognize the need and are now making funds available to support the senior workforce. The WIB and our Mature Worker Council are working diligently to obtain such needed funding here in Los Angeles County," says Ted. "The thought of the baby boom generation becoming older workers is mind boggling, as this creates an even greater need in the future."

In FY 2007–08, the WIB Executive Committee approved $200,000 in funding for projects focusing on the opportunities and benefits of hiring older workers.

- $100,000 for a technical assistance and capacity-building project that will develop curricula to increase awareness of WorkSource Center staff and businesses on the benefits of hiring older workers
- $100,000 for a pilot project designed to implement curricula aimed at increasing WIA performance outcomes for mature workers. This project is ongoing.

Youth Council

Beverly Williams, Chair

The Youth Council was restructured by the Board of Supervisors in November 2007 and is currently in the process of filling all of its membership seats. The Council's mission is to establish a comprehensive youth development system. The system will open a gateway of opportunities to help young people acquire the necessary life skills, education, work exposure, and experiences that will enable them to have productive careers and become responsible adults.

Commissioners have been attending meetings and forums throughout Los Angeles County to gather information about existing programs that serve foster and low-income youth, as well as options available through the Community College System. With this information, Youth Council members will determine how best to support youth through advocacy and knowledge growth.

"The Youth Council sees an opportunity to partner and collaborate with existing programs and agencies, all of which have expanded to multiple levels of expertise and training in youth development," says Youth Council Chair Beverly Williams, who adds that "collaboration is a central key to our future success."

The Youth Council is looking forward to receiving input from ***one*** of its recent appointees, Yevgine Yesayan, a former WIA Youth Program participant who was nominated by her employer, the Archdiocesan Youth Employment Services of Los Angeles, to serve on the Council.

Intergovernmental Relations Committee

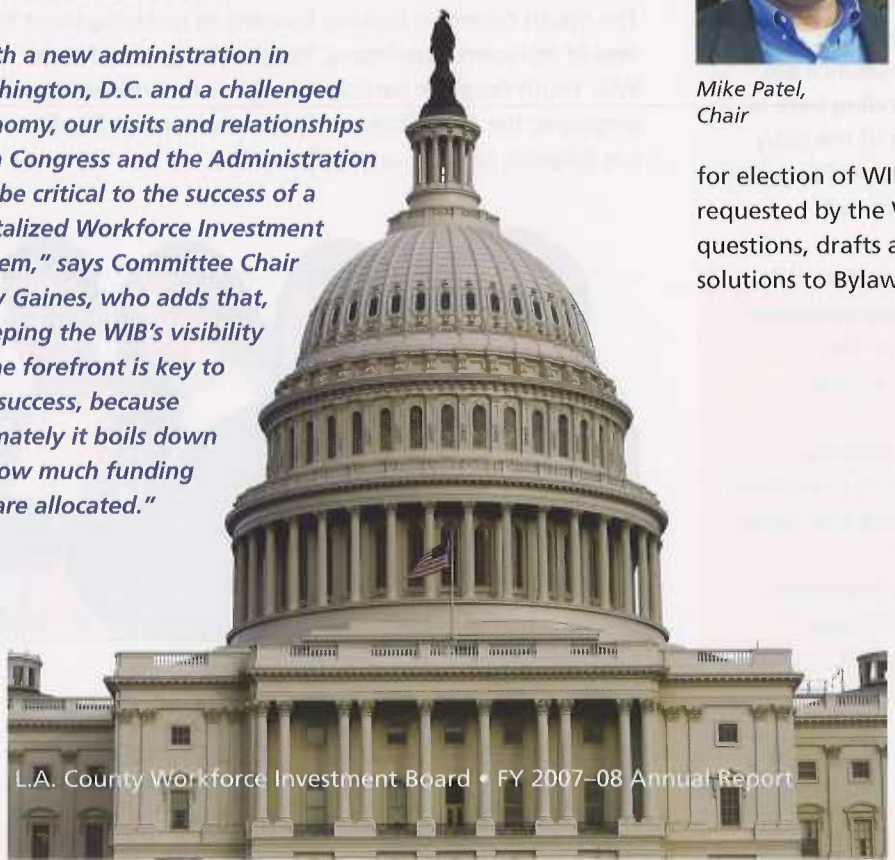
Jerry Gaines, Chair

In keeping with the WIB's goal to engage strategically with elected officials from all levels of government, the Intergovernmental Relations Committee:

- Launched its "Adopt-an-Elected Official" Campaign focused on promoting the work of the WIB and reauthorization, which included discussion with Hilda Solis (Former Representative, 32nd Congressional District, now U.S. Secretary of Labor) on her Green Jobs Initiative.
- Conducted an annual visit in March with elected officials in Washington, D.C. that included the distribution of "WIB at a Glance" informational brochures tailored to each Congressional District as part of a comprehensive tool kit.
- Visited local congressional offices to educate elected officials on WIA and work of the WIB at the grass roots level.
- Scheduled quarterly briefings with the Los Angeles County Board of Supervisors' Deputies.
- Promoted the work of the WIB through the appearance of the WIB Chair and Executive Director on Supervisor Yvonne Burke's* "Los Angeles County This Month" cable show.

** Supervisor Burke served on the Los Angeles County Board of Supervisors and retired December 2008.*

"With a new administration in Washington, D.C. and a challenged economy, our visits and relationships with Congress and the Administration will be critical to the success of a revitalized Workforce Investment System," says Committee Chair Jerry Gaines, who adds that, "keeping the WIB's visibility in the forefront is key to our success, because ultimately it boils down to how much funding we are allocated."



Finance Committee

Mayor John Addleman, Chair

The Finance Committee oversees the WIB's financial stability by addressing all issues including fiscal accountability. In addition to ensuring that the WIB Executive Director provides quarterly financial and performance status reports, this Committee makes recommendations to the Board of Supervisors regarding contractor funding allocations as well as monitors those allocations to the One-Stops and affiliate sites. The Finance Committee makes certain that discrepancies or questions regarding any expenditure of federal grants are fully disclosed to the WIB, and that timely, appropriate remedial action is taken in coordination with CSS.

Bylaws and Nominations Committee

Mike Patel, Chair

The Bylaws and Nominations Committee makes recommendations to the WIB for renewal appointments of WIB members. This committee also accepts and reviews nominations to fill vacant seats on the WIB and submits recommendations to the full WIB for appointments by the Board of Supervisors. In each even-numbered year, the committee commences the process for election of WIB Officers as authorized by the Bylaws. As requested by the WIB, this committee also interprets Bylaws questions, drafts amendments to the Bylaws, and implements solutions to Bylaws-related problems.

Other Highlights and Activities of FY 2007–08

WIB RETREAT

The WIB conducts two retreats a year designed to provide a forum for sharing ideas and reaffirming focus on our strategic goals. During October's retreat, in addition to numerous workshops on employment trends and financial and legislative issues, members reflected on what it means to be a part of WIB. They affirmed that it was vital for the WIB to:

- Connect skilled labor to available jobs
- Provide leadership in economic development
- Increase private and public partnerships
- Coordinate with the educational community
- Assist with raising revenue
- Protect existing funds through wise and efficient stewardship
- Strive for a competitive workforce by leveraging business contacts
- Connect the dots between economic and workforce development
- Collaborate with Chambers of Commerce
- Develop policies that consider people and the impacts/ changes on people's lives
- Ensure cultural diversity
- Represent people with disabilities
- Help industries create sustainable jobs to foster a strong economy

The message is clear. Los Angeles County WIB members remain committed to having a positive impact on business and the workforce alike as well as paving the way for the next generation of employers and employees.

WIB Executive Director Josie Marquez and WIB Chair Dennis Neder are enthusiastic about the future of the L.A. County workforce

Retreat participants reflect on the critical role that the WIB will play in developing a strong, sustainable economy that will have a positive impact on citizens in our communities.

Retreat facilitator Bill Carney, President and CEO, Inland Empire Economic Partnership.

"CALIFORNIA BUSINESS IMAGES"

Website: www.californiabusinessimages.com

The WIB was pleased to be featured in the July 2008 WorkSource California Special Section of "California Business Images," a website sponsored by the California Association for Local Economic Development (CALED). The feature prominently highlighted the work of the Los Angeles County WIB, drawing attention to several business success stories and the National Emergency Grant administered by the WIB. This Special Section represents an important marketing tool that not only informs elected officials of the WIB's work, but also communicates to business and job seeker clients that we hear them and that our primary goal is to build businesses and careers.

Key Collaborations

LOS ANGELES COUNTY/LOS ANGELES CITY WORKFORCE INVESTMENT BOARDS JOIN FORCES

The enabling legislation for the Workforce Investment Act (WIA) expired September 2003. The Workforce Investment Boards of the County and City of Los Angeles jointly support the critical reauthorization of WIA, incorporating principles that advance local control of program resources and maintaining a well-funded national investment in youth and adult employment and training. In FY 2007-08, WIA allocation was reduced by over $1.3 million. Since the WIA's initial implementation in the year 2000, Los Angeles County has lost over one-third of its funding. This has led to the elimination of valuable training services to thousands of area youth and adults. By reauthorizing WIA, Congress has the opportunity to strengthen labor market policies aimed at upgrading the skills of workers and providing a competitive edge for businesses.

By joining forces, the Workforce Boards speak with ***one*** powerful voice to deliver the message that WIA reauthorization is vital at this time.

"Employers increasingly demand highly skilled labor and better-educated workers, yet the nation's workforce development system has made it more difficult for job seekers to access training. WIA reauthorization offers a new opportunity to ensure that the public workforce system is responsive to the diverse needs of workers."
—Los Angeles County and City WIBs

SASSFA, CERRITOS COLLEGE & EMPLOYMENT AND TRAINING PANEL (ETP) TO TRAIN AND PLACE MACHINISTS

With the manufacturing industry in flux, companies that rely on low-skill jobs are relocating or outsourcing, while at the same time there is a very high demand for higher-skilled manufacturing workers. Employees who become dislocated need to improve and upgrade skills, including proficiency in English, in order to qualify for the jobs that are in demand.

This program, adapted from a similar program for at-risk youth and developed with the assistance of a group of six key manufacturing employers, targets dislocated workers referred by the local One-Stop Center's Rapid Response Unit. Participants receive 200 hours of training, which includes 40 hours of Vocational English as a Second Language.

In addition to an existing pool of manufacturers who are eager to hire graduates from this program, a job fair is held with a small number of students per cohort (group), meaning that employers can conduct interviews on the spot. Also, employer feedback on the individuals hired enables programs to be modified to strengthen missing or inadequate skills.

In the summer of 2007, the first cohort of 23 students were trained, with 17 placed in jobs upon completion, and three enrolled in college following the program. Seventy-nine percent of the students are Hispanic. This program provides five units of college credit, which enables individuals to build career pathways and a portable credential.

Forums and Conferences

The WIB co-sponsored the National Association of Workforce Boards (NAWB) Forum 2008 and the National Workforce Association (NWA) Annual Legislative Conference 2007 and 2008.

"MEETING OF THE MINDS"

On August 7, 2008, the WIB co-sponsored the "Meeting of the Minds" symposium at Antelope Valley College as part of our strategic goal of coordinating with community colleges and economic development agencies to address workforce needs. The "Meeting of the Minds" symposium was well-attended by over 64 companies, numerous educators, and representatives of various governmental offices and economic development entities.

This premier event, facilitated by Doug Barr, President and CEO of Goodwill Southern California, was truly a partnership. The symposium was co-sponsored by Antelope Valley College, and the Antelope Valley Board of Trade provided keynote speaker Jack Stewart, President of the California Manufacturers and Technology Association.

A survey of 54 respondents, conducted by the Greater Antelope Valley Economic Alliance, the Los Angeles County Economic Development Corporation, and Goodwill identified the top three priorities for developing a dynamic workforce:

- The need for teamwork, communication skills, collaboration, dependability, and reliability
- The ability to solve problems, think critically, use sound judgment, make decisions, and take initiative
- Technical and vocational training

The Symposium's Steering Committee divided the priorities between two task forces: the Pre-Workforce Task Force, for those who have never been in the workforce; and the Current Workforce Task Force, for individuals currently working or who have previously worked.

The Pre-Workforce Task Force will compile a listing of all career resource programs and agencies available in the Antelope Valley and place it on all relevant websites.

To assist the Current Workforce Task Force, Goodwill Industries provided $47,399 to the South Valley WorkSource Center for Employment Preparation Training at Antelope Valley College to support recruitment from November 2008 to April 2009 to all who are out of work. The funding also included a K-12 component and resources for connecting local cities and a major department store in need of quality employees.

Building upon lessons learned, information gathered and new partnerships forged, another "Meeting of the Minds" was scheduled on January 29, 2009 in the San Gabriel Valley, with plans underway for an additional session in South Los Angeles. Efforts such as "Meeting of the Minds," with support by the WIB, go a long way in addressing workforce needs and bringing individuals and organizations together to create a positive impact.

"The very act of bringing the various players together to plan the Symposium has helped bridge gaps that heretofore existed between service providers and has taught us that, together, we are a much more powerful force than when we were operating separately," states Doug Barr, Symposium facilitator. He also added that "the ongoing action projects that resulted from the event have further cemented our interdependence and reinforced the value of collaboration."

"Meeting of the Minds" Steering Committee—from left to right, standing: Josh Mann (Antelope Valley Board of Trade); Dave Walter (City of Palmdale); Martha Golding (City of Lancaster); Ann Steinberg (Antelope Valley College); Malia McKinney (GAVEA); Shirley Kemp (Lancaster WorkSource); Ana Quiles (South Valley WorkSource Center); Angela Gardner (Goodwill Industries of Southern California); Cheryl Rose (Los Angeles Economic Development Corp.). Kneeling are Doug Barr (Symposium Facilitator); Teri Kelsell (Goodwill Industries of Southern Calif.); Daniel Levitch (South County WorkSource Center); and Adrienne Roike (City of Lancaster).

JOB FAIRS

The WIB participates in numerous job fairs throughout the communities in Los Angeles County including the July 24, 2008 "Trucker's Wanted" at Central San Gabriel Valley (SGV) WorkSource Center. "This event provided a wonderful opportunity for us to connect with companies and employees in this field", said the Center's Sandra Osborne who added that much was learned about the requirements of the trucking industry. This job fair was followed up first by a discussion group of interested job seekers providing their work-related issues in order to be matched with the right company. Then the trucking companies were invited to the WorkSource Center for recruitment or screening of potential candidates for their industry. Since the job fair, several truck drivers found employment through Central SGV WorkSource Center. Based upon this success, another "Trucker's Wanted" Job Fair is scheduled for July 26, 2009.

NATIONAL BOARD PARTICIPATION

Los Angeles County WIB members and the Executive Director serve on several national boards.

- Josie Marquez, Assistant Director of Community and Senior Services and Executive Director, WIB, serves on the National Workforce Association.
- Helen Romero Shaw, WIB member, serves on the National Association of Workforce Boards.
- Mike Patel, WIB member, serves on the United States Conference of Mayors Workforce Development Council.

Assistance to Our Valued Military Veterans

In May 2007, the WIB formed a work group to focus attention on the critical need to expand resources for returning members of the military and veterans. In conjunction with EDD and the WorkSource Centers, a plan of action was created to address the following three priorities for the veteran workforce:

- Build capacity to provide services to eligible veterans, including utilization of WIB programs as well as sharing information about the State CalJOBs program and Federal Jobs for Veterans Act
- Establish a Veterans Priority of Service
- Develop outreach and veteran identification methodology, including ways for veterans to self-identify upon entering local One-Stop centers

The WorkSource Centers recognize they do not have the capacity to serve all the populations that include the military without seeking additional funding from sources such as Homeless Veterans Reintegration and Recently Separated Veterans Grants, which are designed specifically for veterans who served in Afghanistan and Iraq. U.S. Vets, located in Inglewood and Long Beach, New Directions at the Veterans Administration, Volunteers of America, the Salvation Army and People Assisting the Homeless are also participating organizations.

ARMANDO

On August 7, 2007, after completing eight years in the USAF as a Personnel Specialist, Veteran Armando came to see Dave Stone, a veteran representative at the Antelope Valley WorkSource Center. Armando was experiencing difficulty in finding gainful employment, so Dave enrolled him in CalJOBs and placed him in Case Management (Recently Separated-Targeted Group). After providing all available core services, the job search began. Thirty-seven job searches and 21 referrals later, they hit pay dirt. Armando was referred for a position as administrative support personnel for the County of Los Angeles Veterans Internship Program. He was subsequently interviewed and hired. He started full-time on January 14, 2008, with a starting salary range of $2,662.00 to $3,297.00 a month. Upon successful completion of this two-year internship, Armando was assured that he could have a full-time, long-term position with Los Angeles County. Armando called Dave Stone and expressed his overwhelming gratitude for his assistance in starting this career.

JEREMIAH

Disabled Veteran Jeremiah came into the Antelope Valley WorkSource Center to see Veteran Representative Dave Stone on May 27, 2008. After Stone made his initial assessment, Jeremiah was placed in the Case Management program, provided all available core services and given several referrals. One referral was to a business called Army Trucks, Inc., that contracts military vehicles to the movie industry. They were looking for an experienced military truck mechanic. Because Jeremiah had been a Heavy Wheeled Vehicle Mechanic in the Army, he placed a call to them and after a brief phone interview was hired sight unseen and directed to go to their movie location in Lucerne Valley where they were shooting a new Tom Cruise film. Jeremiah was also advised to go to Los Angeles and sign up with the Teamsters Union. Jeremiah started to work for Army Trucks, Inc. on June 9, 2008 with a starting salary of $40.00/hour while on location and $22.00/hour while not on location. Jeremiah called Dave Stone and exclaimed that this was the opportunity of a lifetime with the potential to earn $100,000 or more a year with full benefits. Way to go!

Marco M., a previously homeless veteran and beneficiary of transitional services from EDD, is now director of a petroleum-industry-based veterans' employment program in Long Beach. Success stories such as these demonstrate how this workforce initiative has had a positive impact. Commitment of additional resources will enable even greater numbers of returning military to rejoin the workforce, thereby filling a critical need in these turbulent economic times.

WIA WorkSource Centers

Antelope Valley
1420 West Avenue I
Lancaster, CA 93534
(661) 726-4165
www.av.worksource.ca.gov

Career Partners
3505 North Hart Avenue
Rosemead, CA 91770
(626) 572-7272
www.careerpartners.org

Chicana Service Action Center
3601 East First Street
Los Angeles, CA 90063
(323) 264-5627

Central San Gabriel Valley
11635 Unit G Valley Blvd.
El Monte, CA 91732
(626) 258-0365
www.goodwillsocal.org

Compton CareerLink
700 North Bullis Road
Compton, CA 90221
(310) 605-3050
www.comptoncity.org/career/career.html.

East L.A. Employment and Business
5301 Whittier Blvd.
Los Angeles, CA 90022
(323) 887-7122
www.worksourcecalifornia.com

El Proyecto del Barrio/SCV
9024 Laurel Canyon Blvd.
Sun Valley, CA 92352
(818) 504-0334
www.epdb.org

Foothilll Employment & Training Connection (WIB)
"Serving the Residents of Altadena"
1207 East Green Street
Pasadena, CA 91006
(626) 796-5627
www.foothilletc.org

Hub Cities
2677 Zoe Avenue, 2nd Floor
Huntington Park, CA 90255
(323) 586-4700
www.hubcities.org

JVS /West Hollywood
5757 Wilshire Blvd., Promenade 3
Los Angeles, CA 90036
(323) 904-4900
www.jvsla.org

L.A. Works
5200 Irwindale Ave., Suite 130
Irwindale, CA 91706
(626) 960-3964
www.laworks.org

L.A. Urban League City of Pomona
264 East Monterey Avenue
Pomona, CA 91767
(909) 623-9741
www.laul.org

L.A. Urban League Business and Career
12700 South Avalon Blvd.
Los Angeles, CA 90061
(323) 600-1106
www.laul.org

Northeast San Fernando Valley
11623 Glenoaks Blvd.
Pacoima, CA 91331
(818) 890-9400
www.wsca.cc/default.aspx

Santa Clarita
20655 Soledad Canyon Road. Unit 25
Santa Clarita, CA 91351
(661) 424-1062
www.scvworksource.com

SASSFA
10400 Pioneer Blvd.
Santa Fe Springs, CA 90670
(562) 946-2237
www.sassfa.org

SASSFA–Paramount Employment & Training
15538 Colorado Avenue
Paramount, CA 90723
(562) 633-9511
www.sassfa.org

South Valley
1817 East Avenue Q, Unit A-12
Palmdale, CA 93550
(661) 265-7421
www.cityofpalmdale.org/svwc

West Los Angeles
13160 Mindanao Way, Suite 240
Marina del Rey, CA 90292
(310) 309-6000
www.jvsla.org

Managed Career Solutions, Inc.
(MCS/API Mini Career Center)
2550 W. Main St.
Alhambra, CA 91801
(626) 284-9715
www.hollywoodworksource.com

WIA Youth Providers

Asian American Drug Abuse Program, Inc. (AADAP)
5318 S. Crenshaw Blvd.
Los Angeles, CA 90043
(323) 293-6284
www.aadapinc.org

AYE of Catholic Charities of Los Angeles
3250 Wilshire Blvd., Suite 1010
Los Angeles, CA 90010
(213) 736-5456
www.catholiccharitiesla.org

Career Partners-Rosemead
3505 N. Hart Avenue
Rosemead, CA 91770
(626) 572-7272
www.careerpartners.org.

Compton CareerLink
700 N. Bullis Road
Compton, CA 90221
(310) 605-5586
www.comptoncity.org/career/career/html.

Communities in Schools
17625 S. Central Ave., #E
Carson, CA 90746
(310) 637-7422
www.cisnet.org

Door of Hope
1414 S. Atlantic Blvd.
Los Angeles, CA 90022
(323) 262-2777

Foothill Employment & Training Connection
1207 E. Green Street
Pasadena, CA 91106
(626) 584-8381
www.foothilletc.org.

Goodwill Industries
342 San Fernando Road
Los Angeles, CA 90031
(323) 221-1211
www.goodwill.org

Hub Cities Consortium
2677 Zoe Ave.
Huntington Park, CA 90255
(323) 586-4720
www.hubcities.org

Jewish Vocational Services (JVS)
6505 Wilshire Blvd.
Los Angeles, CA 90048
(323) 761-8888
www.jvsla.org

Los Angeles County Office of Education (LACOE)
3055 Wilshire Blvd., Suite 1100
Los Angeles, CA 90010
(562) 803-8203
www.lacoe.edu.

L.A. Works
5200 Irwindale Ave., Suite 210
Irwindale, CA 91706
(626) 960-3964
www.laworks.org

Maravilla Foundation
5729 Union Pacific Ave.
Commerce, CA 90022
(323) 869-4528
www.maravilla.org

Mexican American Opportunities Foundation (MAOF)
972 S. Goodrich Blvd.
Commerce, CA 90022
(323) 890-1555
www.maof.org.

Southeast Area Social Services Funding Authority (SASSFA)
10400 Pioneer Blvd.
Santa Fe Springs, CA 90670
(562) 946-2237
www.sassfa.org

Special Services for Groups (SSG)
19401 S . Vermont Ave., Suite A-200
Torrance, CA 90502
(310) 323-6887
www.ssgmain.org.

Watts Labor Community Action Center (WLCAC)
10950 S. Central Ave.
Los Angeles, CA 90059
(323) 563-5639
www.wlcac.org

WorkSource CALIFORNIA
Building Business and Careers

LOS ANGELES COUNTY WORKFORCE INVESTMENT BOARD

LOS ANGELES COUNTY BOARD OF SUPERVISORS

LOS ANGELES COUNTY COMMUNITY AND SENIOR SERVICES
3175 West Sixth Street
Los Angeles, CA 90020
(213) 738-2600

http://www.worksourcecalifornia.com